



Event Terms + Conditions

Level-Up! Gaming Events

Thank you for your interest in inviting Level-Up! Gaming Events to your event. We deliver high-quality social gaming events to communities to combat stigma and social isolation.

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Please read our terms and conditions carefully. By booking us for your event, you accept these terms and conditions (this "agreement"). This agreement has legal consequences and will affect your legal rights and ability to bring future legal actions.

Definitions + Roles:

Event - we consider an event to be any activity where you have requested us to attend for the purpose of social gaming

Level-Up! Gaming Events - that's us! If you have any questions or concerns about these terms and conditions, please contact us at www.levelupgamingevents.com

Event Organiser - that's you, after you've completed our event registration form or completed registration process with us via phone or email. From this point, we understand that you have read, understood and agree to the terms and conditions outlined in this document

Participants - These are the people who attend the events

Fee - the fee is the amount quoted or agreed upon at the time of confirming the event. It may include event facilitation, travel, accommodation, staffing and other miscellaneous costs.

Terms + Conditions:

Services

Level-Up! Gaming Events provides customised social gaming services, using analogue, digital and virtual technologies, aimed at improving social connection, community engagement, and participation. The Event Organiser agrees to engage the Vendor for these Services.

Registration of Events

This is when you have completed our event registration form OR confirmed a booking with us via phone or email. We will normally email you to confirm the event details. From this point, our cancellation policy is activated, those details are outlined below.

Venue Access

Level-Up! Gaming Events usually requires access to the event venue prior to the event. Sometimes this means the night before and the equipment needs to be secured within the venue. The Event Organiser is solely responsible for the security of the venue and may be liable for any loss or damage to Level-Up! Gaming Events equipment.

Catering + Consumables

Events are usually held over several hours and may happen across normal meal times, including lunch or dinner. Typically the Event Organiser will provide catering, such as light snacks and drinks. This is not an event requirement and is completely at the discretion of the Event Organiser. Level-Up! Gaming Events will not provide any catering or consumables or be held responsible for any catering or consumables, unless by prior agreement.

Participant Supervision

Often event participants are aged under 18 years. Depending on the Event Organiser policies, supervision of under-age participants may be required. Level-Up! Gaming Events does not provide supervision or post-event support to participants. The Event Organiser is solely responsible for the supervision and management of participants during the event and any necessary post-event follow-up.

Payment + Cancellation

Payment for Level-Up! Gaming Events services are due within 14 days of receiving the invoice. Failure to make payment within the specified timeframe may result in Level-Up! Gaming Events not attending the event, without any penalty from the Event Organiser.

We know things go ar-y when planning events. If you need to cancel the event, we understand, simply send us an email to cancel.

From the time we receive the cancellation in writing, the following terms apply:

- More than 14 days prior to the event start time - \$200 administration fee will be payable
- Less than 14 days prior to the event start time - 50% of the event fee will be payable
- Less than 48 hours prior to the event start time - 100% of the event fee will be payable

All quotes, invoices and payments are in Australian dollars (AUD).

Intellectual Property

Level-Up! Gaming Events is committed to creativity and innovation of social gaming.

Level-Up! Gaming Events came into existence because we believe in the ethics, quality, and values that define our brand. Our commitment is to safeguard and preserve the essence of Level-Up! Gaming Events, ensuring the delivery of exceptional services and continuous growth.

We value the importance of intellectual property and aim to protect our ideas, designs, and innovations to ensure the continued growth and success of our business.

Our intellectual property includes, but is not limited to, the following:

- **Event Concepts:** We consider our unique event concepts as intellectual property. These encompass the creative ideas and themes that form the foundation of our social gaming events.
- **Event Names and Logos:** The names and logos associated with Level-Up! Gaming Events are protected under intellectual property laws. Unauthorised use of our event names or logos is prohibited.
- **Event Content:** Any written, visual, or audio content created by Level-Up! Gaming Events, such as promotional materials, event videos, and marketing campaigns, are protected under intellectual property laws.
- **Innovations and Processes:** We continuously develop innovative approaches and processes for organising and hosting social gaming events. These innovations are considered our intellectual property and are safeguarded accordingly.

Applicability to Individuals: This Intellectual Property Statement applies to any past, present, or future event organisers, team members, or representatives of Level-Up! Gaming Events. We aim to create an enduring legacy of quality and innovation.

Our vision is not just to deliver outstanding gaming experiences but to grow and evolve continuously. To achieve this, we actively monitor and enforce our intellectual property rights, ensuring that our innovations and processes remain the driving force behind the success of Level-Up! Gaming Events. Any unauthorised use, reproduction, distribution, or adaptation of our intellectual property is strictly prohibited and may result in legal action.

We believe in the ethos, quality and value of Level-Up! Gaming Events and strive to protect and preserve our services so we can continue to deliver and grow.

We are open to collaborations and partnerships, but any use of our intellectual property must be done with our explicit permission and in accordance with our terms and conditions.

Privacy Policy

Information We Collect:

We may collect personal information from you when you interact with us, such as when you register for our services, make a purchase, or subscribe to our newsletter. This information may include your name, contact details, payment information, and any other information you provide to us.

How We Use Your Information:

We use your personal information to provide you with the products and services you request, to communicate with you about your account or transactions, to improve our services, and to personalise your experience. We may also use your information for marketing purposes, but only with your consent.

How We Protect Your Information:

We take appropriate technical and organisational measures to safeguard your personal information and protect it from unauthorised access, disclosure, alteration, or destruction. We restrict access to your information to authorised personnel only and ensure that all third-party service providers adhere to strict privacy and security standards.

Your Rights and Choices:

You have the right to access, correct, or delete your personal information at any time. You may also choose to opt-out of certain communications or withdraw your consent for marketing purposes.

For more information on your rights and choices, please review our full Privacy Statement on our website.

Liability + Indemnity:

Limitation of Liability:

The Event Organisers engage the services of Level-Up! Gaming Events at their own risk.

Level-Up! Gaming Events shall not be liable for any damages, losses, or injuries incurred by the Event Organisers, including but not limited to:

- Personal injury or property damage resulting from the services provided by Level-Up! Gaming Events.
- Any indirect, consequential, punitive, special, or incidental damages arising out of or related to the services provided by Level-Up! Gaming Events.

Assumption of Risk:

The Event Organisers acknowledge and agree that engaging the services of Level-Up! Gaming Events may involve certain risks and hazards. By engaging the services of Level-Up! Gaming Events, the Event Organisers voluntarily assume all risks associated with the services provided.

No Warranty:

Level-Up! Gaming Events makes no representations or warranties, express or implied, regarding the services provided. While reasonable efforts will be made to ensure the quality of the services, Level-Up! Gaming Events does not guarantee their suitability for any particular purpose.

Indemnification:

The Event Organisers agree to indemnify, defend, and hold harmless Level-Up! Gaming Events and its affiliates, officers, directors, employees, agents, and representatives from and against any and all claims, demands, liabilities, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or in connection with the services provided by Level-Up! Gaming Events.